### Help students succeed with easier borrowing

Connect your users straight to the shared collection

#### Why users adopt Rapido from day one

Students discover and borrow titles on a self-service model

- One interface: Users place their request in a few clicks only, on the library's interface
- Fits for the tightest deadlines: Borrowing services remain available 24/7
- Flexible options: A book in 5 days? A chapter in 24 hours? Your patrons can choose
- Increased transparency: Users can track their requests in real-time, up until delivery

### Why you will love Rapido

Manage a higher volume of requests with less effort

- **Expand the collection:** Connect your library to millions of titles shared among the member institutions
- Make it simple: Manage all your physical and e-resource requests in one place
- Reclaim your time: Rapido handles the request volumes for you, so you can focus on delivering top-notch services

### See how Rapido looks for your users

### What Rapido includes

### Features for you

O Unmediated request fulfillment

© Centralized management of digital and physical requests

O Configurable Rapido sets

© Access to pods with agreed-upon terms

© Load balancing between members

O Time-zone awareness

O Flexible copyright management

#### Features for your patrons

O Integrated with discovery

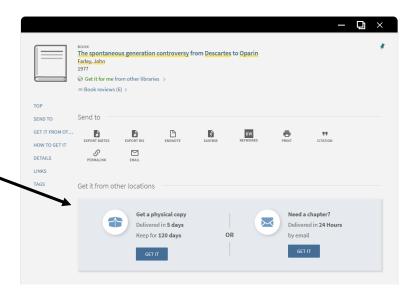
© Access to the shared collection through the library's environment

O Borrowing at the click of a button

O Multiple delivery options

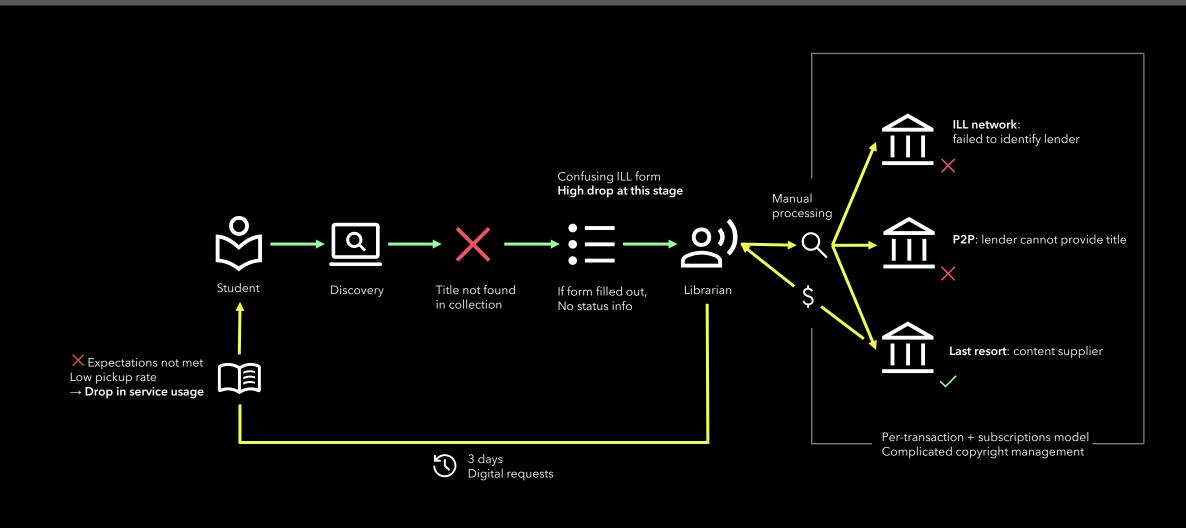
© Request tracking on "My Patron Card"

© 24/7 available services



# Customers share their results $\rightarrow$

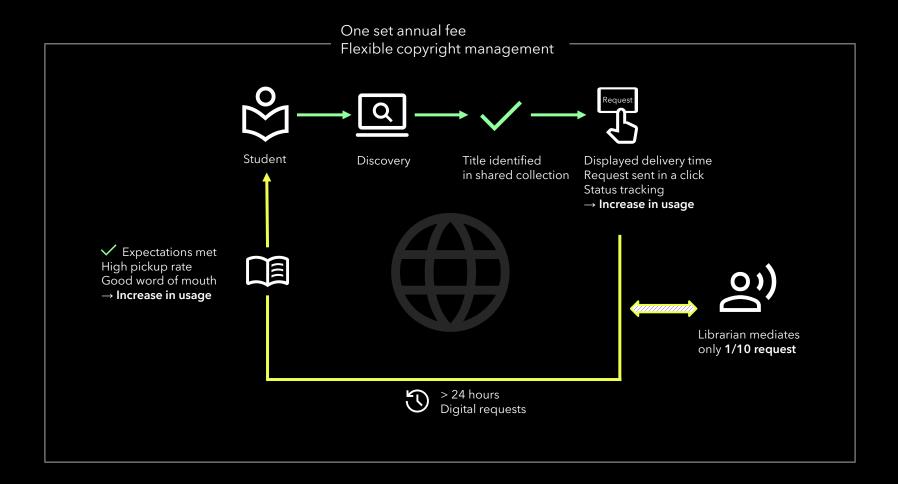




Library workflow

User workflow





Library workflow

User workflow

## **University of Liverpool**

Empowering students through a wider world of resources

By providing access to shared resources as an extension of the regular library collection with Rapido, the University of Liverpool libraries are putting timely access to a **richer array** of resources at their students' fingertips.

"We strive to ensure that our users' needs are met in a timely manner and that we are able to support them even when the requested material is **niche or difficult to source**. Using Rapido strengthens our ability to deliver for our users."

Read the full story

# 24h

Guaranteed turnaround time for digital titles

131%

Increase in requests placed from the previous year, without workload increase

## **University of Derby**

Simplified borrowing for just-in-time resource delivery

Derby's University Library was looking to simplify resource sharing for both staff and patrons. After implementing Rapido, the staff were able to fulfill 300% more requests, faster, and with minimal intervention. The service is now available even during the weekend!

"Rapido brings resource sharing to student searches. They don't have to do anything else. It puts it right there, **front and center** for them."

Matt Cox, University of Derby

#### Read the full story

B696%

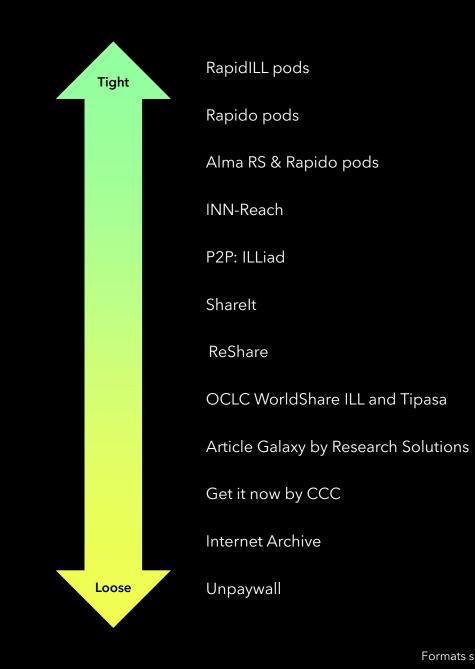
Digital requests filled withir 24 hours

Increase in borrowing requests, handled by **existing staff** 

300%

# Keep your favourite partners close

Rapido lets you share resources with any other system



Unlock easy resource access

1000

Active member libraries

**B**7%

92%

Fill rate for digital requests

97%

Physical requests filled by first lender

# Go live in no time

Rapido can be implemented in a matter of weeks Contact your Clarivate account manager or

Read how Rapido can work for you



